

SafeLandUSA FREQUENTLY ASKED QUESTIONS

WHEN ARE THE CLASSES?

Typically we will hold the class on a monthly basis on the Last Wednesday of the month. However, for months that include holidays please call or review our website at www.ehscompliance.com for exact dates. These will also be listed on our website. If you are interested in enrolling a large group in a class, we will work with you to schedule the class on a date that works for you.

IS THE CLASS RUNNING?

Each class needs a minimum amount of enrollments for us to be able to hold the class. When you register, you will receive an email that states we have received your enrollment – however, this is not a notification that the class is running.

Once the minimum enrollments are met, we will send an email with a class confirmation that contains finalized location information, our cancellation policy and contacts for the class.

WHAT IS THE CANCELLATION POLICY?

Hellman & Associates reserves the right to reschedule or cancel a public class without penalty. All public classes for Hellman & Associates SafeLand training will only be held if a minimum amount of enrollments are received. If a class does not meet the minimum requirements, you will be contacted at least 10 business days prior to the scheduled class date. If you have already paid for your class, a refund will be issued or the payment can be used towards a different date.

If you need to reschedule or cancel your enrollment, Hellman & Associates requires a notification of 5 business days before the class in order to obtain a full credit or refund. This notification needs to be in writing and can be sent via email to Imarler@ehscompliance.com or via fax to 303-384-9827.

WHEN WILL I BE INVOICED?

We will invoice once the class has been confirmed and payments are expected before class begins. Payments can be received via check or credit card. We accept Visa, MasterCard and American Express.

WHAT IF THERE IS INCLEMENT WEATHER?

Weather policies vary from class to class. Please plan on coming to class regardless of the weather. If the weather is intolerable (hurricane, tornado, blizzard, etc.) we will touch base with you and let you know the terms of the class delay/cancellation. However, please plan on attending the class at all times.